



January 09, 2020

Mr. Justin Tugwell
Tugwell Pump & Supply, LLC
1014 Creighton Road
Pensacola, FL 32504

RE: BBA PUMP: BA SERIES DIESEL DRIVEN SEWAGE BYPASS PUMP

Dear Mr. Tugwell,

We would like to convey that your professional presentation of the BA pump series, specifically the Model BA150E has proven itself to be true and we appreciate your assistance in determining which pump would best fit our needs.

Since the purchase of our pump and its subsequent uses, we are especially pleased and impressed with its performance. The durable hoses and couplings make for easy work in the field. The sound attenuated canopy has been quite invaluable, especially in our more highly populated areas. In fact, we can conduct business face to face or on the phone while standing directly beside the pump during use. Its compact size coupled with the double axel you recommended has made hauling and maneuvering a breeze. Staff does not have to babysit this pump, unlike the other brands we've purchased in the past, so we are already experiencing savings in this area.

The durability and reliability of this pump surpasses all our expectations. We really like the automated float system, the programming feature and the self-priming feature. It's excellent ability to self-prime has proven itself time and again and we appreciate the fact that it does not allow sewage to leak out during this phase.

This pump has been a great investment and we look forward to purchasing more in the future.

Please feel free to use this letter as a testament of our satisfaction for the service your company provides and the quality of products you bring to the industry.

With sincere thanks,

Robert Fawcett, Sewer Department Supervisor, 850.737.0816
Bridget Hilgenberg, Lead Plant Operator, 850.628.5846
City of Freeport, Sewer Department, 850.835.4544